

Notice to the Residents of Cochrane, Ontario

Hard Water Update Notice #5

Update – February 14, 2025

Water Softening System Update

We are pleased to provide an update on the water softening system at the Water Treatment Plant. The system **has now been repaired**, and adjustments are being made to restore normal hardness and pH levels.

What This Means for You

Although the system is now operational, it will take time for the softer water to fully replace the existing water in the system. The timing of this transition depends entirely on the rate of water use in Cochrane. Additionally, residents should be aware that their hot water tanks still contain water from prior to the repairs and will not immediately reflect the change.

Minimizing Hard Water Effects During the Transition

- **Dishware:** Towel-dry dishes after washing to reduce spotting.
- **Appliances:** Descale kettles and coffee makers with white vinegar.
- **Fixtures:** Clean limescale buildup using a vinegar-based solution.

Thank you for your continued patience while we corrected this issue and while the system stabilizes. Further updates will be provided if needed.

Afin d'obtenir de l'information en français, veuillez communiquer au 705-272-5086

For further questions, please contact:

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Regards,



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